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Oct 18th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My husband and I have been customers of Comcast on and off for over 10 years. I am finally fed up with their racket. They charge us a ridiculous \$200 a month for spotty internet and cable service. In one year alone their service technicians have come out to my house 5 different times to try and fix our terrible service. Side note: we live in Berkeley, CA in a residential neighborhood. We do not live in a rural area. There should be no excuse for spotty service. Additionally, I run my business from my home and quick internet speeds are essential for me.

They will not let me cancel with out a huge fee, even though they know that we have suffered from their terrible service while paying an insane premium. Please allow competition in this marketplace. Comcast knows that we need them, not the other way around and they continue to price gouge for terrible service. We shouldn't have to be forced to use them as our only option. Please allow us more competition!

Thank you.

Natalie Drobny